

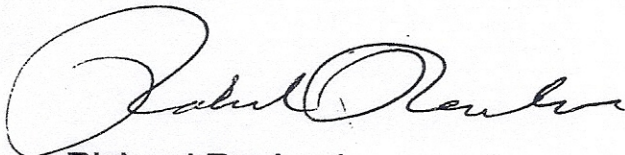
Rik Raphael
127 Delview Drive
Wilmington, DE 19810

January 12, 2009

Mr. Steve Varnes
Donald G. Varnes & Sons, Inc.
27A Albe Drive
Newark, DE 19702

Dear Mr. Varnes,
Enclosed is my check for the work your company did at my house. I wanted to tell you what a great experience the whole project was. Your crew was on time, courteous, did the work as promised on schedule, and was respectful of my home. The next time I need flooring work done, you can be sure I will call you.

Thank you again.

A handwritten signature in black ink, appearing to read "Richard Raphael". The signature is fluid and cursive, with a large initial "R" and "R".

Richard Raphael